

• TECHNOLOGY •

FOR

CONTINUOUS LEARNING

All students should have access to a device and the Internet, now more than ever. Student access to technology enables continuous learning and a strong start to 2020. To help facilitate ensuring access for all students, the Department has developed information and resources for discounted technology and broadband.

○ **Identify which students do not have access to the Internet and/or a device.**

You may have already surveyed your families. If not, we have created a survey that you can leverage.

- 1) Sign up for [JotForm](#) software (low-cost monthly fee; cancel any time option)
- 2) Download the [form](#).

○ **Determine which device to provide students who do not have access at home.**

Consider protective add-ons and one-stop management for the device.

Please note: Consortium priced orders will be submitted in batches. To be included in the first order, request forms must be submitted by April 30, 2020; the deadline for the second order is May 21, 2020.

DEVICE OPTIONS	COST	NEXT STEPS
Windows Devices	\$239-\$799	<ul style="list-style-type: none"> Select the device Order device using consortium pricing* directly through the manufacturer/reseller (Dell, DETEL, HP).
Chrome Devices	\$199-\$633	<ul style="list-style-type: none"> Select the device Order device using consortium pricing* directly through the manufacturer/reseller (Dell, DETEL, HP).
Tablets	\$275-\$1,149	<ul style="list-style-type: none"> Select the device Order device using consortium pricing* directly through the manufacturer/reseller (Dell, DETEL, HP).
All in One Devices (LTE)	\$633-\$1,149	<ul style="list-style-type: none"> Select the device Order device using consortium pricing* directly through the manufacturer/reseller (Dell, DETEL, HP).
Recommended Add-Ons: Absolute Device Management, Security & Tracking Software	\$50 for a 10 license bundle for Absolute Resilience or FREE Absolute Visibility Product offer under COVID-19	<ul style="list-style-type: none"> Order directly or as an add-on when purchasing a device or contact Absolute for licensing on current district-owned devices.

* E-mail EdTech@la.gov for latest pricing

○ **Determine how to provide technical support for devices.**

SUPPORT OPTIONS	COST	NEXT STEPS
New Dell Devices: Automatically include three-year hardware service with in-home/onsite service after remote diagnosis.	Included in the cost of the device.	None
Shared Support Help Desk: Level one, two and/or three call desk for supporting parents and students with help desk questions for any school-issued device.	Pricing starts at \$6,665 per month. Pricing will be shared across all school systems utilizing the service and broken down by the number of students served.	Contact EdTech@la.gov for more information or to sign up for services.

○ **Determine the best Internet option for students in your schools who do not have access at home.**

Options below are categorized as urban or rural as well as good Internet coverage, poor Internet coverage, or no Internet coverage based on the Department's recommendation.

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INTERNET OPTIONS	INTERNET COVERAGE					COST	NEXT STEPS
	URBAN	RURAL	GOOD	POOR	NONE		
MiFis: Distribute a hotspot device to individual families.	✓	✓	✓			Varying depending on plan. Some offer free devices, limited-time free service, or low-cost consortium pricing.	Choose a <u>plan</u> that best fits your needs.
Home Internet: Home-based fixed wireless, fiber, cable, satellite, DSL, or other wireline type service.	✓	✓	✓			Varying depending on plan.	Choose a <u>plan</u> that best fits your needs.
Internet Enabled Device (All in One Device): A device that would provide both Internet access and a computing device.	✓	✓	✓			Cost of device plus various plan offerings from providers.	When selecting a <u>device</u> in the above step, choose an "all in one" device. Choose the internet <u>plan</u> .
Wireless Data Plan Only: Add a data plan to a pre-owned internet-enabled device.	✓	✓	✓			Varying depending on plan with a low-cost consortium pricing option.	Choose a <u>plan</u> that best fits your needs.

- If your schools are in locations with little to no Internet coverage, the Department will be reaching out to talk through the possibility of the below options.

INTERNET OPTIONS FOR AREAS WITH LITTLE TO NO COVERAGE	INTERNET COVERAGE					COST	NEXT STEPS
	URBAN	RURAL	GOOD	POOR	NONE		
Mobile Bus Hotspots: Turn school buses into a hotspot that can be moved from neighborhood to neighborhood.	✓	✓	✓	✓	✓	Varying depending on plan.	Choose a plan that best fits your needs.
Public Hotspots: Bolster school, library, or other public sites (local government buildings, parks, community centers) for drive-up internet access.	✓	✓	✓	✓	✓	One time cost ranging \$1200 to \$1500 for equipment plus installation. No cost for Internet service when utilizing pre-existing service at schools or libraries.	Contact your network equipment provider for equipment and installation options. Contact your Internet or cellular service provider for additional service options and costs at non-school facilities.
Portable Cell Tower: Strengthen cellular coverage (address “dead-zones) in your community by establishing mobile cellular towers.		✓		✓	✓	Costs vary by type of tower mast, distance/coverage, and payload capacity.	Contact edtech@la.gov for more information or assistance with implementation
Phone Plan Only: Cellular and land-line phone option for students without any access to the Internet.				✓	✓	Varying depending on plan.	Choose a plan that best fits your needs.